

BUTLER'S ORCHARD PUMPKIN HARVEST DAYS 2011 FREQUENTLY ASKED QUESTIONS

What are Pumpkin Harvest Days?

Pumpkin Harvest Days are an enjoyable, educational fall trip for children. Children experience a working farm, see how food is grown and harvested, and learn about the farmer's role in the community.

Pumpkin Harvest Days activities include exploring the learning stations, jumping in the hayloft barn, swooshing down the giant slides, visiting barnyard animals, picking a pumpkin in the pumpkin patch, and exploring the straw maze. Pumpkin Harvest Days are self-guided

Each person picks one head-sized pumpkin and also receives two crisp Butler's Apples and a copy of the "Pumpkin Post" – a facts and fun worksheet that can be used in the classroom to reinforce material learned on the farm.

Are Pumpkin Harvest Days only for school groups?

Pumpkin Harvest Days are open to the general public, as well as to groups of all sizes. We welcome everyone! Family outings, boy and girl scout troops, home school groups, church groups, mom's groups, schools, senior citizens, you name it!

When are Pumpkin Harvest Days?

October 4 – November 1, 2011

Tuesdays through Fridays, **plus** Monday, October 24 and Monday, October 31
(Closed other Mondays)

9:30am until 5:00pm

Come early in the month for the best pumpkin selection!

How long will we be on the farm?

Please allow at least 2 hours after arriving to enjoy all of the activities.
You are welcome to stay longer!

How much does it cost?

The fee is \$6.50 per person, including all children and all adults. There is no charge for infants.

Do we need a reservation? If so, how do we make a reservation?

Yes, please make a reservation using our online system. Please visit the "Events at Butler's" page on our website (www.ButlersOrchard.com) and click on "**To Book your Pumpkin Harvest Day Online Click Here!**" You will receive an email confirming your reservation.

You will pay the day of your visit for the final number of people in your group. You may use cash, a school check, or MasterCard/VISA. Please collect all money in advance and make one payment for your group.

Do we need a reservation even if there will only be 2 or 3 of us?

Yes, please make a reservation. It helps us tremendously with our planning to know how many people will be visiting on any given day.

What do we do when we arrive?

Please follow the signs from our Farm Market to the festival area where you will park. Have your group leader pay for your group at the entrance booth. You will receive an entry sticker for each member of your group.

Will our group have a guide with us throughout our visit?

No, Pumpkin Harvest Days are self-guided. You may do the activities in any order and take as long as you like. Please allow yourselves at least two hours after arriving to enjoy everything there is to do!

There will be farm employees available to answer any questions.

Are there bathrooms available?

Yes, there are portable restrooms.

Can we bring food?

Yes, we have lots of picnic tables and grassy areas if you'd like to bring bag lunches.

Do you have food for sale?

Snacks and drinks are available for purchase at the Farm Market.

Are pets allowed?

Sorry, but no. In order to maintain the health and safety of all our guests, pets are not allowed.

What if the number of people in our group changes?

If the number of people in your group changes by more than 11, please call us at 301-428-0444 and we can adjust your reservation. There is no need to call if your group number changes by 10 or less.

What if we need to change the date of our reservation?

Please call us at 301-428-0444 and we can cancel your first reservation. You can then go back online and rebook your new date.

What if we need to cancel our reservation?

Please call us at 301-428-0444 and we can cancel your reservation.

What if it rains?

If there is any doubt about the weather, please call the morning of your visit. If it's too wet, we will be happy to help you reschedule your visit.

What if our group has special needs? (i.e, wheelchairs, etc.)

If your group has special needs of any kind, please call our office at 301-428-0444 to discuss any accommodations you may require. Groups with special needs are better served early in the month.

Is there any special pricing available?

Sorry, there is not any special pricing available. The fee is \$6.50 per person, including all children and all adults. There is no charge for infants.

What if we get home and realize we lost a camera, cell phone, piece of clothing, etc. on the farm?

We do have a lost and found in our office. If you have lost something, please call us at 301-428-0444. Please note that Butler's Orchard is not responsible for lost items.